

RBC Wealth Management Social Media Guidelines

RBC Wealth Management (RBC WM) welcomes conversation. Our social media accounts (Facebook and LinkedIn) are moderated and we do not permit inappropriate conversations. By posting content and/or comments, or otherwise engaging in conversations on our social medial pages, you (and your parent/legal guardian if you are under the age of majority) hereby agree to the following commenting guidelines set forth below.

RBC WM Social Media Commenting Guidelines:

- Stay on topic. Let's stick to relevant topics only.
- We encourage comments and constructive debate, but please refrain from attacks on individuals, RBC employees, RBC WM
 and its affiliates, or other companies. Comments that degrade others or are threatening, obscene, profane, vulgar, contain
 hate speech, or could be harmful to anyone will not be replied to and may be removed by RBC WM at any time in its sole
 discretion.
- No investment advice or testimonials. Comments that request or provide recommendations or advice about specific investments will not be replied to and may be removed by RBC WM any time, in its sole discretion.
- Please do not share or send personal, confidential, account, or transaction information about yourself, specific investments or others via social media.
- We are not responsible for the terms of use or privacy or security policies on social media channels or other websites. You use those sites at your own risk.
- Please visit our Privacy Policy and the Legal Terms of Use.

Region	Privacy Policy	Legal Terms of Use
Canada	http://www.rbc.com/privacysecurity/ca/	http://www.rbc.com/legal/#social_media
US	http://www.rbc.com/privacysecurity/us/index.html	http://www.rbc.com/legal/#social media
UK	http://www.rbc.com/privacysecurity/int/index.html	https://www.rbcwealthmanagement.com/gb/en/legal

- Questions or complaints about our products and/or services will be handled in private by the RBC WM Social Media team. However, if the complaint and/or inquiry are in the degree where the RBC WM Social Media team is unable to respond, you will be directed to go to our <u>website</u> for more information about RBC WM and to use the <u>Contact Us</u> page to reach us.
- RBC WM and its affiliates are not responsible for any claims based on any materials you post and/or submit, including (without limitation) claims based on publicity rights, defamation, invasion of privacy, copyright infringement, trade-mark infringement or any other intellectual property-related cause of action.

Other important information:

- Information that is provided by RBC WM is for general information purposes only and should not be relied upon for any other purpose. Please contact your advisor if you have questions about your specific circumstances.
- RBC WM takes reasonable steps to provide up-to-date, accurate and reliable information, and believes the information to be so when shared. As such, RBC WM and its affiliates assume no responsibility for any errors or omissions.
- RBC WM content may include forward-looking statements which provide current expectations or forecasts of future results or events, however, they are not guarantees of future performance or events and involve risks.
- RBC WM accepts no responsibility for content on third-party sites mentioned on our social media channels and references to such third-party sites do not constitute an endorsement, authorization, sponsorship, or affiliation with RBC WM or its affiliates.



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- Comments and opinions posted by users are the responsibility of the person who posts them. RBC WM does not guarantee the accuracy of the content posted by others and these do not represent the views of RBC WM or its management.
- RBC WM reserves the right to block any follower who posts or shares content that is deemed inappropriate, offensive or constitutes as testimonial, advice, recommendation, or advertisement for products and/or services. We also reserve the right to block followers whose social media pages contain offensive or inappropriate content or serve as promotional sites.

Please be aware that RBC WM retains records of all content, communications, posts etc. made on our social media channels for the purposes of managing the social media accounts and to comply with our legal/regulatory requirements. If you have a question or concern about anything posted on RBC WM's social media pages, contact us at socialmedia@rbc.com.